Rules and Regulations of Magnificon Winter EXPO 2026

§1 General provisions

1. These Rules and Regulations apply to the Festival of Japanese Culture and Pop Culture – Magnificon Winter EXPO 2026, taking place on December 12–13, 2026 – hereinafter referred to as the festival, and are established between: MiOhi Marta Oleksy – entered in the Central Register and Information on Economic Activity (CEIDG) under tax number (NIP) 6372027174, REGON 122544228, with its registered office at ul. Żeromskiego 4/31, 32-305 Olkusz, Poland, being the organizer of the festival and responsible for enforcing compliance with these Rules and Regulations, and the festival Participant, as defined in point 2 of §1.

2. A festival Participant is any person who:

- has purchased an admission ticket to the festival on the terms set out in §2,
- is an Exhibitor – on the terms set out in §3,
- is an Attraction Provider,
- is a member of the event staff,
- is a person invited by MiOhi.

3. Every person present on the festival premises during the festival is obliged to comply with the provisions of these Rules and Regulations.

§2 Attending the convention

1. The festival premises are open to every person who is a festival Participant as defined in point 2 of §1, as well as to the organizers and the services responsible for safety.

2. Admission tickets to the festival can be purchased:

- in presale, by making a reservation in the booking system available on the website magnificonexpo.com or on site on the day of the festival and paying the applicable fees shown in the table below,
- on site at the festival during the event.

TICKET	PRESALE until 31.07	PRESALE until 30.09	PRESALE until 11.12	ON SITE
VIP	299 PLN	299 PLN	299 PLN	–
2 DAYS	160 PLN	175 PLN	199 PLN	220 PLN
SATURDAY	140 PLN	140 PLN	150 PLN	170 PLN
SUNDAY	110 PLN	110 PLN	120 PLN	140 PLN
JUNIOR 2 DAYS	99 PLN	99 PLN	99 PLN	99 PLN
JUNIOR 1 DAY	75 PLN	75 PLN	75 PLN	75 PLN

- The VIP ticket entitles the holder to stay on the festival premises from 9:00 AM on the first day of the festival (12.12.2026) until 6:00 PM on the last day of the festival (13.12.2026), excluding the night hours of 9:00 PM–9:00 AM.

- The two-day ticket (Saturday–Sunday) entitles the holder to stay on the festival premises from 9:15 AM on the first day of the festival (12.12.2026) until 6:00 PM on the last day of the festival (13.12.2026), excluding the night hours of 9:00 PM–9:15 AM.
- The Saturday one-day ticket entitles the holder to stay on the festival premises from 9:15 AM to 9:00 PM on 12.12.2026.
- The Sunday one-day ticket entitles the holder to stay on the festival premises from 9:15 AM to 6:00 PM on 13.12.2026.
- The JUNIOR ticket (two-day and one-day) is intended for children aged 6 to 10 and entitles the holder to stay on the festival premises during the hours provided for the two-day and one-day ticket respectively.
- Children under 6 – free admission.

3. The number of tickets of each type is limited.

4. Admission tickets to the festival are bearer tickets, which means they are not assigned to a specific person. A ticket may be used by any one person who presents it when entering the event premises. Several people cannot enter on one ticket, regardless of its form (paper or electronic).

5. Payment for the ticket referred to in point 2a) of §2 should be made online or on site, in cash or by payment card. Payments on behalf of third parties are permitted.

6. Online ticket presale runs from 1.07.2026 to 11.12.2026. MiOhi reserves the right to suspend or extend the presale, in particular if the festival is cancelled or the entire ticket pool is sold out. Tickets can also be purchased on site during the event.

7. Every festival Participant receives an identification wristband from MiOhi, which must be worn in a visible place throughout the festival. The wristband must be collected in person at accreditation (at the entrance to the event premises) upon presentation of a valid ticket. Collecting a wristband on behalf of another person is not permitted.

8. Sharing the wristband with third parties in any way is prohibited.

9. Persons without a wristband or with a wristband showing visible signs of an attempt to remove or cut it will be removed from the festival premises.

10. Loss of the wristband should be reported to the festival accreditation desk as soon as possible. A new wristband may be purchased at a price determined individually.

11. Minors under 13 may be present on the event premises ONLY when accompanied by a guardian.

12. Every minor (13+) present on the festival premises without an adult guardian must at all times carry a signed guardian's consent to their participation in the event. A template of the consent form is available on the festival website.

13. Persons holding a certificate of a moderate or severe degree of disability who have purchased a ticket to the event may receive a free ticket for their carer. To collect the carer's wristband, please submit the form https://forms.gle/bxPsnrtcA5uWez9f7 and then present a valid ticket and one of the following documents at the accreditation point:

– Children under 16: a copy of the disability certificate with the entry “REQUIRES” (“WYMAGA”) or “YES” (“TAK”) in points 7 and 8 (in the “indications” section).

- Participants aged 16 and over: a copy of the certificate of the degree of disability (MODERATE or SEVERE) or a disability ID card.
- Foreign nationals: a European parking card or another official document confirming disability status.

We do not accept documents verified only digitally, e.g. the mObywatel app or a plastic ID card with a QR code. Using this option is voluntary and depends solely on the participant's decision.

14. Bringing animals onto the festival premises is prohibited, except for assistance animals supporting persons with disabilities or service animals (e.g. guide dogs, dogs working with security).

15. By accepting the event rules, the Participant consents to their image being recorded and distributed free of charge in photo and video materials created during the event by the Organizer or entities authorized by the Organizer, for documentary, promotional and informational purposes, without territorial or time limits.

16. The Participant has the right to file a complaint regarding the event, purchased services or products offered by the Organizer within 14 calendar days of the end of the event. Complaints should be sent by email to info@miohi.pl or in writing to the Organizer's registered office: ul. Żeromskiego 4/31, 32-305 Olkusz, Poland. The complaint should include the participant's full name, contact details, a description of the event giving rise to the complaint and the expected resolution. The Organizer will consider the complaint within 14 calendar days of its receipt – failure to respond within this time will be deemed acceptance of the complaint.

17. The Participant consents to the processing of their personal data to the extent necessary to organize the event, in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR). The data controller is the Organizer of the event. The data will not be transferred to third parties, except where required by law. The Participant has the right to access their data, rectify it and request its deletion.

§3 Exhibitors

1. An Exhibitor is any person who purchases exhibition space at the festival or is part of the staff of a purchased stand.

2. The terms of renting a stand will be set out in detail in due course in the Exhibitors' Rules and Regulations available at https://magnificonexpo.com/

§4 Rights and obligations of the convention Participant

1. Participants are obliged to behave courteously on the festival premises during the festival.

2. Participants are obliged to observe safety rules and to help people in need. In the event of any danger threatening the health, life or property of persons present on the festival premises during the festival, Participants are obliged to notify the organizers or security immediately.

3. Participants are obliged to follow the instructions of the organizers, staff (ogarniacze) and Security personnel.

4. All persons present on the festival premises are prohibited from bringing onto the festival premises, using or consuming items and substances that may pose a danger to other people, in particular:

- alcoholic beverages, intoxicating substances and drugs,

- real firearms and bladed weapons; the rules on replica weapons, props and costumes, which apply throughout the festival premises, including during the Cosplay competition, are set out in the rules “Costumes, Props and Safety at Magnificon Winter Expo 2026”, which form an integral part of these Rules and Regulations and are available at: https://drive.google.com/file/d/153a11f1Q58_YNpNhLZjFXsGITHOP9Slc/view?usp=sharing,
- flammable, toxic and radioactive chemicals,
- explosives and pyrotechnics,
- personal defense devices such as pepper spray, stun guns, police batons and telescopic batons.

5. Participants are obliged to keep the festival premises clean and tidy.

6. Damaging any property is prohibited. The perpetrator is financially liable for any damage caused, or, if the perpetrator is a minor, their guardian is liable.

7. Smoking is strictly prohibited on the festival premises outside specially designated areas. Any attempt to break this rule may result in immediate removal from the event premises.

8. Consuming alcohol or other intoxicating substances on the festival premises is prohibited, as is being present while under their influence. Any attempt to break this rule may result in immediate removal from the event premises.

9. We do not tolerate any form of harassment, stalking, violence, threats or violation of other participants’ physical and emotional boundaries at the event. Any such behavior should be reported immediately to the Organizer, Security or staff (ogarniacze). The Organizer reserves the right to immediately remove the perpetrator from the event without a ticket refund and, if necessary, to notify the relevant authorities.

10. Placing advertisements, notices, posters and other promotional materials on the premises of EXPO KRAKÓW without permission is prohibited. All surfaces (including walls, doors and other infrastructure) are the property of EXPO KRAKÓW and are subject to fees according to its price list. Any exceptions to this ban are possible only after prior agreement with the Organizer.

11. Event participants are obliged to take care of their own health, including:

- carrying any necessary medication if required due to chronic conditions or emergencies (e.g. asthma, diabetes, allergies, etc.),
- carrying information about their health condition (e.g. a medical bracelet, a note in their wallet or on their phone) that may be helpful in a situation requiring medical assistance.

The Organizer is not responsible for health consequences resulting from the participant’s failure to follow the above rules, nor for medical decisions made by emergency services or persons providing help in emergencies during the event.

12. Political campaigning of any kind is strictly prohibited on the event premises, including the distribution of materials, symbols, content or slogans of a political nature. The event is apolitical, and any attempt to break this rule may result in immediate removal from the event premises.

13. There is no place at the event for any form of discrimination on the grounds of religion, beliefs, origin, sexual orientation, gender identity, appearance, disability or any other characteristic. Discriminatory, offensive or hateful behavior or statements will result in an immediate response from the organizer, including possible removal from the event.

14. All items found during the festival will be photographed and published on our social media after the event. Items can be sent back to their owner – provided that the owner generates an InPost label (parcel locker to parcel locker) and sends us its code by email or in a message on our Facebook page. The organizers undertake to store found items for 30 days from the day following the last day of the festival.

15. Refunds for tickets purchased in presale via the festival website are possible only if the festival is cancelled or its date or venue is changed, and must be requested within 30 days of the announcement of the cancellation or change of date or venue on the Magnificon website. Separate rules for ticket refunds related to the introduction of the rules on costumes and props are set out in the rules referred to in point 4 of §4.

§5 Rights and obligations of MiOhi

1. MiOhi undertakes to provide festival participants with the attractions specified in the event program, available at https://magnificonexpo.com/ before the start of the festival.

2. MiOhi undertakes to update the program of attractions on the website as soon as possible after any changes are made.

3. MiOhi accepts no responsibility for parts of the program that did not take place for reasons beyond MiOhi's control, in particular: the absence or lack of preparation of a speaker, or technical problems with equipment belonging to them.

4. MiOhi provides festival Participants with security and a First Aid Point during the festival.

5. MiOhi does not provide festival Participants with health insurance. Participants may purchase insurance on their own.

6. MiOhi is not responsible for any accidents resulting in loss of health or life.

7. MiOhi accepts no financial responsibility for Participants' belongings left unattended.

8. MiOhi has the right to cancel the festival or change its date and/or venue without prior notice and without giving a reason, for reasons for which it is not responsible, in particular: the declaration of national mourning, the introduction of pandemic restrictions, illness, indisposition or another objective reason beyond MiOhi's responsibility that makes it impossible to organize the festival. In such a case, the ticket holder is entitled to the rights provided by law.

9. MiOhi reserves the right to refuse the sale of a ticket and admission to the festival to any person without giving a reason, in particular to persons posing a threat to the safety of participants, intoxicated persons, persons under the influence of intoxicating substances, and persons threatening the good name of the Organizers, Co-organizers or Guests of the festival.

10. Security staff, with MiOhi's consent, have the right to search the belongings of festival Participants in order to prevent or detect violations of the rules.

11. MiOhi has the right to remove persons violating these Rules and Regulations from the festival premises. Such persons are not entitled to a ticket refund. In the case of minors, their parents or legal guardians will be notified.

§6 Final provisions

1. MiOhi reserves the right to make changes to these Rules and Regulations without prior notice to participants. The current version of these Rules and Regulations will be published immediately after any changes on the festival website at http://magnificonexpo.com.

2. Purchasing a ticket constitutes the Participant’s acceptance of these Rules and Regulations.

3. In matters not covered by these Rules and Regulations, decisions are made by MiOhi, guided by the best interests of the Participants and based on the Polish Civil Code.

4. Not having read these Rules and Regulations does not release the Participant from the obligation to comply with them.

5. In the event of any discrepancies between the Polish and English versions of these Rules and Regulations, the Polish version prevails.